

LIMITED PRODUCT WARRANTY

Great Lakes Entry Systems, hereafter referred to as the “Manufacturer”, extends this limited warranty to the original purchaser of this product. The original purchaser, hereinafter referred to as the “Buyer”, is defined as the first legal owner of this product other than an authorized distributor or dealer who has bought the product from the Manufacturer for resale to the public. **The Buyer must complete and return the Warranty Registration section of the provided Warranty Card to make this limited warranty effective.**

CONSUMER PRODUCT PROVISIONS

I. ARTICLE I—CONSUMER PRODUCT PROVISIONS: THE FOLLOWING PROVISIONS SHALL BE APPLICABLE IF THIS PRODUCT IS BEING PURCHASED FOR PERSONAL, FAMILY OR HOUSEHOLD PURPOSES.

A. 2-YEAR LIMITED WARRANTY

The Manufacturer warrants to the Buyer that all supplied parts shall be free of defects in material and workmanship for a period of two (2) years from date of original purchase. This limited warranty covers the cost of all parts and labor needed to repair any item that is found to be defective in material and workmanship. Items covered include cables, sheaves, chains, motors, reducers, switches, control panels and ground fault circuit interrupters.

B. 15-YEAR LIMITED WARRANTY ON BL/PL SERIES ALUMINUM FRAME EXTRUSION

The Manufacturer warrants to the Buyer that the frame and extrusions shall be free of defects in material and workmanship for a period of fifteen (15) years from date of original purchase. This limited warranty covers the cost of all parts and labor needed to repair any item that is found to be defective in material and workmanship.

C. MANUFACTURER’S OBLIGATIONS

The Manufacturer’s sole obligation under either of these limited warranties is the replacement or repair, at the Manufacturer’s discretion, of parts found to be defective.

D. NO SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES

IN NO EVENT SHALL THE MANUFACTURER BE LIABLE TO THE BUYER OR ANY PERSON FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL LOSSES OR DAMAGES CONNECTED WITH THE USE OF THE PRODUCT UNDER WARRANTY. SUCH DAMAGES FOR WHICH THE MANUFACTURER SHALL NOT BE RESPONSIBLE INCLUDE, BUT ARE NOT LIMITED TO, LOST TIME AND CONVENIENCE, LOSS OF USE OF THE PRODUCT, THE COST OF A PRODUCT RENTAL, COSTS OF GASOLINE, TELEPHONE, TRAVEL, OR LODGING, THE LOSS OF PERSONAL OR COMMERCIAL PROPERTY, AND THE LOSS OF REVENUE.

Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

E. NO LIABILITY IN EXCESS OF PURCHASE PRICE

IN NO EVENT SHALL THE MANUFACTURER'S OBLIGATIONS UNDER THIS LIMITED WARRANTY EXCEED THE PURCHASE PRICE OF THE PRODUCT.

F. NO EXTENSION OF STATUTE OF LIMITATIONS

ANY REPAIRS PERFORMED UNDER EITHER OF THESE WARRANTIES SHALL NOT IN ANY WAY EXTEND THE TWO-YEAR AND FIFTEEN-YEAR STATUTES OF LIMITATIONS CONTAINED IN THIS LIMITED WARRANTY.

G. PROCEDURE FOR WARRANTY PERFORMANCE

If the product fails to perform to the Manufacturer's specifications, the Buyer must contact the dealer from whom the product was purchased. The Buyer must provide the dealer with the applicable model and serial numbers, the date of purchase, and the nature of the problem.

H. PREAPPROVAL OF LABOR COSTS

All labor costs related to a dealer's performance of the warranty obligations under this limited warranty must be pre-approved by Great Lakes Entry Systems.

I. NO OTHER EXPRESS WARRANTIES

THE MANUFACTURER IS NOT SUBJECT TO ANY EXPRESS WARRANTIES OTHER THAN THOSE SET FORTH ABOVE.

J. LIMIT ON DURATION OF IMPLIED WARRANTIES

THE DURATION OF ANY IMPLIED WARRANTIES UNDER APPLICABLE STATE LAW RELATING TO THE PURCHASE OF THIS PRODUCT SHALL BE LIMITED TO A PERIOD OF TWO (2) YEARS FROM THE DATE OF PURCHASE.

Some States do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

K. QUESTIONS REGARDING LIMITED WARRANTY

Any questions regarding this limited warranty or the procedure which the consumer should follow in order to obtain performance of any warranty obligation may be addressed to either the dealer from whom this product is purchased or to Great Lakes Entry Systems, 87 Taylor St., Quincy, MI, 49082.

L. EXCLUSIONS FROM LIMITED WARRANTY.

THIS LIMITED WARRANTY DOES NOT COVER ANY OF THE FOLLOWING:

1. Equipment which has been abused, damaged, used beyond rated capacity, or which is damaged or has defects caused by repairs or service completed by persons other than authorized service personnel.
2. Costs of repairing damage caused by environmental factors which include, but are not limited to, airborne fallout, chemicals, tree sap, salt, ocean spray, and water hazards.
3. Damage caused by acts of God which include, but are not limited to, hailstorms, windstorms, tornadoes, sandstorms, lightning, floods, and earthquakes.

4. Damage under conditions caused by fire or accident, by abuse or negligence, by improper installation, by misuse, by incorrect operation, by “normal wear and tear”, by improper adjustment or alteration, by alterations not done by the Manufacturer, or by failure of product parts from such alterations.

5. Costs of repairing damage caused by poor or improper maintenance, costs of normally scheduled maintenance, or the cost of replacing any parts unless done as the result of a repair covered by your two-year limited warranty.

6. Costs of modifying the product in any way once delivered to the Buyer, even if such modifications were added as a production change on other products made after the Buyer’s product was built.

M. RIGHT TO MODIFY PRODUCT

The Manufacturer has the right to modify this product at any time without incurring any obligation to make the same or similar modifications on products previously purchased.

N. NO AUTHORITY TO ALTER WARRANTY

No agent, representative, distributor or dealer has any authority to alter the terms of this warranty in any way.

O. SPECIFIC LEGAL RIGHTS

This warranty gives you specific legal rights and you may also have other rights which vary from State to State.